

# Garbage and Recycling Collection - Update

## Dear Resident,

Changes to garbage and recycling collections will be occurring county wide next year. Waukesha County decided to close their dual stream recycling processing center in Waukesha and team up with the City of Milwaukee on a joint-owned single stream recycling center in Milwaukee. This change in recycling operations caused all 20 communities that work with Waukesha County to change their recycling collections from dual stream to single stream. Studies show that communities that shift from dual stream to single stream recycling see increases in the tonnage of recycling by about 25%.



The City joined 20 communities in a Waukesha County RFP (Request for Proposal) process. The County evaluated the proposal and bids using a complex formula that recommended the best contractor for each community over a seven-year contract. For the City of Pewaukee, Johns Disposal was determined to provide the best value of

service for the automated curbside collections. Johns Disposal is based in Whitewater and serves over 50 communities in southeastern Wisconsin. General information on Johns Disposal can be found on their website ([www.johnsdisposal.com](http://www.johnsdisposal.com)).

Johns Disposal will be distributing the new garbage/recycling carts/can sometime near the end of December. At that time they will attach general information to the carts/can related to the program as well as a calendar showing the dates for collection in 2015. The City also plans to post this information to the City website as soon as it is available. Do not use these carts until January, 2015.

The following information should address any questions you may have related to the change in service. Additional information related to "Frequently Asked Questions" will be available on the City's website and at City Hall. If you have any specific questions related to the Up-the-Drive service after reading through the information below, please direct your calls to Johns Disposal at the number listed below.



## Elected Officials

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# 2 Curbside Service

## CURBSIDE SERVICES (BASIC SERVICE)

The City has selected Johns Disposal for garbage and recycling collection starting January 1, 2015. Property owners will receive two carts, **one 64-gallon for garbage and one 96-gallon for recycling**, as pictured here. All property owners will be required to bring the new carts to the curb on garbage & recycling day. All garbage and recycling materials must be kept separate and placed inside their respective cart. Extra bags of garbage or recyclables that are outside the carts will not be taken. The lid of the cart does not have to be closed – it is OK if the lid is propped open by bags. Large collection items are outlined on page 4 under “Pickup of Bulky Items”.



The carts are jointly owned by the City and Johns Disposal. Residents do not own the carts and they must stay with the property if residents move away. The cost for the carts is included in the basic service charge. However, if the carts are damaged, the resident will be responsible for paying for a replacement. **Garbage will be collected each week, recycling will be collected every other week.** Specific details including a calendar showing pickup dates for garbage and recycling will be attached to the new carts when they are delivered near the end of December. Information will also be posted to the City website at [www.cityofpewaukee.us](http://www.cityofpewaukee.us) or available at City Hall.

The cost for curbside service in 2015 is \$155 per household unit, which you have already received a bill. For those property owners who have not paid by October 31, 2014, your fee will be placed on your property tax bill with no penalty or interest. The cost for curbside service is less than our prior service costs due to the efficiencies of using automated collection equipment.

*(In 2014 you paid \$195 for garbage service therefore residents will see a cost savings of \$40 by moving to curbside pickup).*

### **Which way should the carts face when placed at the street?**

The cart should face the street so that the opening of the lid is on the street side. The handles and the hinge of the lid should be closer to the house. There will be instructions on the lid itself instructing which way to face it.

## UP-THE-DRIVE SERVICE (UTD)

The City is changing to a subscription basis for UTD service as all of the residents paid for this service in the past, but only about half of them actually used UTD service. Those who don't use the service will no longer be subsidizing those that do.



Property owners will be required to subscribe for UTD service. The UTD amount is in addition to the basic service charge. UTD will not receive the new carts that curbside will receive. All properties who select UTD will receive **one 32-gallon plastic can for recycling** (as pictured here) near the end of December. You must use your own cans for garbage. Large collection items are outlined on page 4 under "Pickup of Bulky Items".

The recycling can is jointly owned by the City and Johns Disposal. Residents do not own the can and it must stay with the property if residents move away. The cost for the can is included in the UTD service charge. However, if the carts are damaged, the resident will be responsible for paying for a replacement. All garbage and recycling must be kept separate and placed inside their respective can to be picked up. **Both garbage and recycling will be collected each week.**

In 2015, UTD service will be billed an additional \$165.00 per year (\$13.75 per month) per household unit in addition to the basic service charge. Residents wishing to subscribe for UTD service must complete the form on Johns Disposal's website. Go to [www.johnsdisposal.com](http://www.johnsdisposal.com) – click on 'Garbage and Recycling' and then select 'Pewaukee – City'. All details related to UTD will be handled by Johns Disposal. If you do not have access to a computer and wish to sign up or if you have any questions, please contact **Johns Disposal at (262) 473-4700.**

If you are a "Snowbird" who leaves Wisconsin for the winter, you can suspend the subscribed UTD service for the time that you are away; however, there are several conditions that must be met. Johns Disposal will provide a seasonal discount for residents that are gone for no less than four consecutive weeks. Seasonal discounts are not available for the basic curbside service. Please contact Johns Disposal for additional information.

If you live in a Residential Condo on private streets and don't want the larger curbside trucks on those private streets, your Condo Association could subscribe to UTD service. Condominium developments on private streets are encouraged to negotiate a subscribed service as one entity through the condo association – the subscription cost for UTD depends on the density and number of condos receiving the service.

## SPECIAL HARDSHIP

For those property owners who are unable to bring your carts to the curb due to handicap, disability, or age – you can complete a form requesting a special hardship. The form will require a doctor's certification and the doctor's office will then submit the form via a secure/confidential fax line or email directly to the City for approval. All completed applications will be kept confidential, maintained in a secure location, and will only be shared with those involved in making an assessment whether to approve or deny the application, or unless disclosure is required by law. Once approved, the name and address information will be forwarded to Johns Disposal. Johns Disposal will then roll your carts that you received for the basic service down to the curb at no extra cost to you. Once the carts have been emptied, Johns Disposal will then roll the carts back up the drive. The Special Hardship Form is enclosed for your convenience and can also be found on the City's website or picked up at City Hall.

# 4 Recycling Information

## **NEW RECYCLING CARTS – CONTINUED RECYCLING PROGRAM**

Our recycling process is coordinated by Waukesha County, and as mentioned earlier, the County is changing the processing facility from the current dual stream (blue bins with separate paper/cardboard and cans/bottles) to single stream (larger carts with all of the paper, cardboard, cans and bottles mixed together). In most communities a change from dual stream recycling (blue bins) to single stream recycling (carts) will lead to an increase in the amount of material recycled by about 15% to 25%. The more material that is recycled instead of being placed in a landfill saves the City/you \$45 per ton in landfill disposal costs.

Plastic bags should NOT be used for recyclables at any time. Continue to rinse and dry bottles/cans/ jugs before placing them into the recycling cart/can to avoid spills and messes.

It is the state law to recycle. There is a cost savings for each ton that is diverted to recycling instead of going to the landfill.

An updated list of those items permitted to be recycled will be provided when the new carts/can are dropped off. The information will also be available on the City's website and at City Hall.

For information on the Waukesha County recycling program studies, check out the Waukesha County website ([www.waukeshacounty.gov](http://www.waukeshacounty.gov)), click on the "Parks and Land Use" tab and then on the "Recycling and Solid Waste" tab.

## **PICK-UP OF BULKY ITEMS**

Johns Disposal will continue to pick up bulky items on a weekly basis. Bulky items are defined as the following items:

Furniture (including metal desks and storage cabinets), pianos, organs, carpeting, sinks, concrete laundry tubs, cast iron plumbing fixtures, windows, doors, large toys, bicycles, dismantled swing sets, lumber, construction debris (if containerized), lawn mowers, snow blowers, and tires (tires are limited to 2 per week and up to 8 per year per home).

The following items are not included in the weekly bulk collection:

Appliances containing Freon, TV's, computers and other electronics (see Special Pick-ups)

### **Special Pick-Ups**

Special Pickups will be charged at \$38 per pickup for up to five (5) minutes of loading and including more than one large item. This includes appliances containing Freon, TV's, computers and other electronics.

## **QUESTIONS**

A list of "Frequently Asked Questions" can be found on the City's website at [www.cityofpewaukee.us](http://www.cityofpewaukee.us) or at City Hall.

Any questions regarding Up-the-Drive Service, contact Johns Disposal at [www.johnsdisposal.com](http://www.johnsdisposal.com) or (262) 473-4700.