

Department of PUBLIC WORKS

2025 Fall/Winter



City Municipal Water Supply Public Information Meeting No. 2

The City of Pewaukee held a public information meeting on April 30, 2025, to discuss the challenges currently facing the Water Utility and the options the City is studying to address them. An upcoming Public Information Meeting will provide an update on the source water supply options that have been evaluated, highlight which options appear most favorable, and outline the variety of factors the City will need to consider in its decision-making process moving forward.

Please join us at the Public Information Meeting:

- Wednesday, October 22, 2025
- Pewaukee City Hall Council Chambers, W240N3065 Pewaukee Road, Pewaukee
- 5:30 to 7:00 pm (Presentation at 6:00 pm)

Background: Municipal water is currently supplied from a combination of shallow aquifer and deep aquifer wells. Some shallow wells have levels of PFAS (per- and polyfluoro-alkyl substances, also known as “forever chemicals”) that will require new treatment systems to comply with new regulations. Some deep wells are already treated to remove radionuclides, and additional deep wells may require new treatment in the future. Before making significant investments in these treatment systems, the City is undertaking a study to consider the long-term viability of its wells compared to other alternative water sources.

While the City’s water supply is compliant with the current WI Department of Natural Resources PFAS regulations, the cost of treating the existing wells for radium, PFAS, and potential future contaminants will continue to increase.

The City of Pewaukee remains committed to identifying the best long-term solution for our community.

PUBLIC WORKS DEPARTMENT

W240N3065 Pewaukee Road
Pewaukee, WI 53072

Office: (262) 691-0804

Email: publicworks@pewaukee.wi.us

Office Hours: Monday-Friday
8:00 am to 4:30 pm

Drop Box Available 24/7 in Foyer

Engineering Division

Magdelene Wagner, P.E.
Director of Public Works/
City Engineer

Streets Division

Matthew Stevens
Street Superintendent

Water & Sewer Utility

Jane Mueller, Utility Manager

RECYCLING CENTER

W225N3201 Duplainville Rd

Open Saturdays Year-Round:

9:00 am to 3:00 pm

Open Wednesdays April thru Nov:

1:00 to 6:00 pm

EMERGENCY NUMBERS

Weekdays after 4:30pm or Weekends

City Road Emergency: (262) 466-5070

City Sewer or Water: (866) 248-7555

LPSD Sanitary Sewer: (262) 366-4627

CONTACT NUMBERS

Billing—Water/Sewer (262) 691-0804

County Road Issues (262) 548-7736

Dead Deer-City Road (262) 691-0804

Johns Disposal (262) 473-4700

Spills or Illicit Discharge (800) 943-0003

Storm Drainage Issues (262) 691-0804

Keeping Our City Moving This Fall & Winter

As the seasons shift, the Department of Public Works is hard at work preparing for the months ahead. Fall and winter bring unique challenges, and our crews are already taking steps to keep Pewaukee safe, connected, and moving.

This fall, residents can drop off leaves, grass clippings, and yard waste at the City’s Recycling Center. Keeping these materials out of the street is important—not only does it help prevent clogged storm drains and flooding, but it also protects our lakes and rivers from excess nutrients that can harm water quality. Visit the City website for Recycling Center hours and guidelines before you load up your vehicle.

Behind the scenes, we are also gearing up for winter. Salt deliveries are arriving, plow trucks are being inspected, and routes are being reviewed to ensure fast, efficient service when the snow begins to fall. On a snowy night, plow drivers head out long before dawn to clear the roads, often working 12-hour shifts to keep your commute safe. We ask for your cooperation by observing winter parking restrictions, giving plows plenty of room, and keeping hydrants clear.

Together, these efforts—by both our residents and our DPW team—make a big difference. With your help, we’ll keep the City of Pewaukee moving smoothly through the fall and into the snowy winter months ahead.

City Hall will be Closed for the Holidays: Nov 28-29; Dec 24-25; at noon on Dec 31; and Jan 1

City Recycling Center Fall/Winter Schedule

The City of Pewaukee Recycling Center will be **closed on Wednesdays** for the winter season starting **December 3, 2025**. The Recycling Center remains open year-round on Saturdays from 9:00 am to 3:00 pm, except on holidays.

Residents must display a City recycle tag in their vehicle at time of drop-off at the Recycling Center. Recycle tags are free of charge and available at the City Clerk's office at Pewaukee City Hall, W240N3065 Pewaukee Road, weekdays from 8:00 a.m. to 4:30 p.m. Proof of residency is required. For questions about recycle tags, please contact the Clerk's office at (262) 691-0770.

For more information and a list of acceptable items allowed in the Recycling Center, including electronics, please visit our website at www.cityofpewaukee.us and search Garbage and Recycling, or contact the DPW office at (262) 691-0804.

Fall Leaf Clean Up & Yard Waste Disposal

When autumn leaves begin to fall, it's important to stay on top of yard cleanup. Thick layers of leaves left on the lawn can block sunlight, trap moisture, and create the perfect conditions for mold and disease. Please rake or blow leaves regularly, and be sure to clear them from driveways and storm drains for safety. **Never rake or blow leaves into the street!**

City residents may bring leaves, grass clippings, small branches, and garden waste to the DPW Recycling Center on Wednesdays from 1:00–6:00 pm (through November 26) and Saturdays 9:00 am–3:00 pm year-round. Instead of bagging, consider mulching leaves with your mower or adding them to a compost pile—mulched leaves naturally break down over winter, returning nutrients to the soil and reducing waste.

Yard Waste Recycling Center Guidelines

- Recyclable paper yard bags are preferred and can be found at local hardware stores.
- If using plastic bags, empty the contents onto the yard waste pile and place plastic bags in the proper receptacle.
- Tree branches must be no wider than 4 inches in diameter and no longer than 6 feet (construction wood not accepted).
- Sod, soil, sand, and stones are not accepted.
- Invasive weeds **must** be sealed in a plastic bag, marked "**Invasive Weeds**," and given to the attendant for proper disposal.

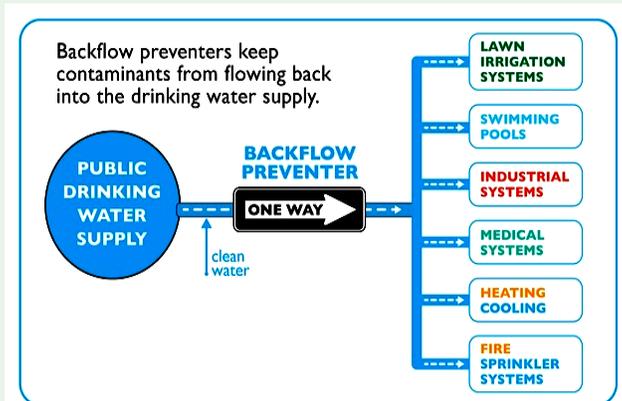
For a list of regulated invasive weeds in Wisconsin, visit the DNR website at dnr.wisconsin.gov/topic/Invasives/RegulatedSpecies. If you have questions about recycling items not listed on the City website, please call the DPW office at (262) 691-0804.

Protect Your Tap Water: Prevent Cross Connections

What is a Cross Connection? A cross connection is any link between your drinking water supply and a potential source of contamination. The most common example is a garden hose, which can siphon fertilizer, pesticides, or other harmful substances back into the public water system. To prevent this, install a vacuum breaker on each hose connection. For added protection, use a hose bibb vacuum breaker on outdoor faucets. Hoses connected to sinks, dishwashers, and water softeners should also have proper backflow prevention devices. The image provided shows common types of cross connections and how to avoid them in your home.

What is Backflow? Normally, water flows from the utility main into your home. In certain situations, the flow can reverse (called **backflow**) and carry contaminants back into the public water system. Backflow preventers are designed to stop this from happening. The type of device needed depends on the connection and the level of potential hazard.

What Should I Do? First, check your home for possible cross connections; make sure the proper backflow prevention devices are installed; and consult a licensed plumber if you need guidance or installation help. If you have additional questions, please contact the Water Utility office at (262) 691-0804.

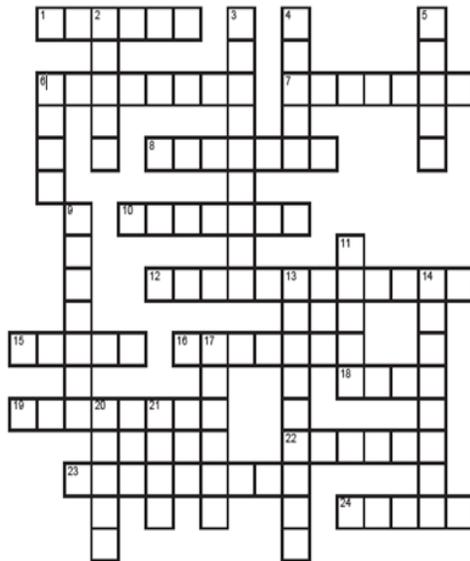


The City of Pewaukee Water Utility Cross Connection Program is designed to prevent backflow or backsiphonage of contaminated water into the public drinking water supply. The City routinely checks municipal water to ensure it is safe for potable use in accordance with the City's Cross Connection Control Program (Municipal Code Chapter 16.0208). This program is run in accordance with the Wisconsin Department of Natural Resources and Wisconsin Administrative Code NR 810.15. For additional information, please visit the DNR website at dnr.wi.gov.

Clear leaves and sticks from storm drains. Small steps by residents make a big difference!

I LOVE FALL

Acorn
Apple
Autumn
Chestnut
Cider
Cobweb
Fall
Football
Gourd
Halloween
Harvest
Hay Bale
Hayride
Leaves
Maize
November
Nuts
October
Pumpkin
Quilt
Rake
Scarecrow
September
Sleet
Thanksgiving



ACROSS

1. They fall from trees.
6. Popular autumn sport.
7. Jack-o-lantern gourd.
8. The 10th month of the year.
10. The gathering of crops.
12. The fourth Thursday in November.
15. Might be patchwork.
16. Seat at a square dance (two words).
18. Leaf gathering yard tool.
19. They are roasted on an open fire.
22. Halloween decoration made by a spider.
23. The 9th month of the year.
24. Decorative squash.

DOWN

2. Oak tree's fruit.
3. October 31st.
4. Honeycrisp.
5. Also known as corn.
6. The season that follows summer.
9. Fun activity on a farm.
11. Drink made from apples.
13. Used to keep birds off of crops.
14. The 11th month of the year.
17. Another word for the fall season.
20. Semi-frozen rain.
21. What squirrels often gather.



It's Time to Check Your Mailbox

Winter snow and wind keep our City snow plow drivers very busy, and mailboxes can be at risk during plowing operations. Before the season begins, inspect your mailbox and post to ensure they are stable and in good condition.

To ensure your mailbox is safe, accessible, and able to withstand winter plowing, follow these USPS-recommended guidelines:

- **Post Type:** Use a wooden post or approved metal post designed to break away if struck. Avoid rigid posts that can cause damage.
- **Mailbox Condition:** The mailbox should be in good repair, without cracks or loose components.
- **Reflectivity:** Add reflective tape or stickers to make your mailbox visible in low-light conditions.
- **Clear Area:** Keep the area around the mailbox free of obstacles such as snow, rocks, or landscaping that may interfere with mail delivery or plowing.
- **Plow-Safe Design:** Ensure the mailbox and post can withstand snow thrown from plows, or consider installing a breakaway post for safety.

Please Note: If mailbox and/or post repairs are not made, the City will **not** be responsible for mailbox damage caused during snow plow operations.

For a complete USPS guidelines, visit: www.usps.com/manage/mailboxes.htm.

Fall Hydrant Flushing Scheduled

This year, the Water Utility will be conducting system-wide hydrant flushing **weekdays from September 23 to October 31**. This important maintenance ensures hydrants remain fully operational for fire protection and helps maintain water quality throughout the system.

Residents may notice temporary water discoloration during flushing. If this occurs, simply run your cold water faucet until it clears. To avoid potential fabric staining, please avoid doing laundry during **flushing hours—weekdays from 7:00 a.m. to 3:00 p.m.** If laundry cannot be postponed and you are unsure whether flushing is occurring in your area, please contact the Utility office at (262) 691-0804.

The Only Two Things That Should Ever Be Flushed Down A Toilet

Wipes labeled “flushable” may be marketed as convenient, but they are not biodegradable and should never be flushed down the toilet. Unlike toilet paper, wipes don't break down in water. They clog plumbing and municipal sewer systems, causing damage to equipment and requiring expensive repairs. To help prevent problems such as these, always throw wipes and other so-called flushable items in the trash. Sewer backups are costly and time-consuming. If a blockage occurs in your service line, you pay the repair costs—if it's in a public main, ratepayers pay the bill.

The only two things that should ever be flushed down a toilet are **human waste and toilet paper**. Proper disposal of wipes and other non-flushable items keeps pipes flowing smoothly, protects our sewer system, and helps everyone avoid unnecessary costs.

Small alkaline batteries (AA, AAA, D, etc.) can be placed in a clear bag and put in your trash

2025-26 PUBLIC WORKS PROJECT UPDATES

For more details on the projects listed below, please visit our website.

Road Project Updates www.cityofpewaukee.us/480/Road-Construction

- **Joseph Road** reconstruction is complete. Final assessments will be levied in 2026 for the project. Affected properties will receive a notice from the City when finalized.
- **Meadowbrook Farms Phase 4 (Fieldhack)** is complete. Final assessments are anticipated to be levied in 2026 for the project. Affected properties will receive a notice from the City when finalized.
- **Shady Lane/Shady Nook** is complete. Final assessments will be levied in 2026 for the project. Affected properties will receive a notice from the City when finalized.
- **Takoma Hills Phase 1** is complete. Final assessments will be levied in 2026 for the project. Affected properties will receive a notice from the City when finalized.
- **Westwood Drive and Corporate Court** is currently under construction. Paving is anticipated to be completed in Fall 2025 with final restoration complete in spring 2026. Final assessments are expected to be levied in 2026 for the project. Affected properties will receive a notice from the City when finalized.

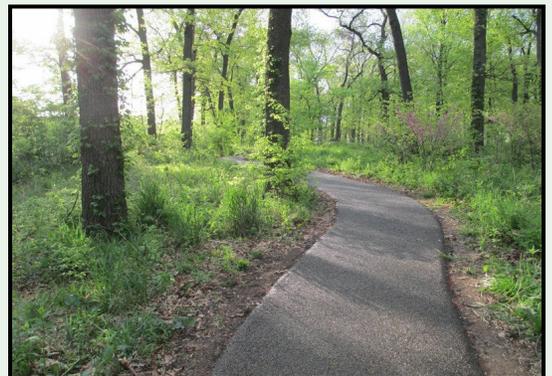
Upcoming Road Projects www.cityofpewaukee.us/480/Road-Construction

- **Takoma Hills Phase 2** is under design for road reconstruction and drainage improvements. We will be hosting a public hearing meeting on the project. Watch your mail for a meeting invitation. Construction will occur in spring/summer 2026.
- **Hickory Grove Estates** (Patricia Lane, Shari Drive, Hickory Grove Drive, Roger Road) will be re-bid as a road reconstruction only project in fall 2025. Construction will occur in spring/summer 2026.
- **Watertown Road** (Springdale Road to North Avenue) is under preliminary design for a road reconstruction and trail extension. Construction is anticipated in 2027.
- **Sherwood Forest Subdivision/Busse Road** is under preliminary design for a road reconstruction, municipal sanitary sewer extension, municipal water extension, and drainage improvements. We will be hosting a public information meeting on the project. Watch your mail for a meeting invitation. Construction is anticipated in 2027.
- **Greenhill Subdivision/Yench Road North** is under preliminary design for a road reconstruction and drainage improvement project. We will be hosting a public information meeting on the project. Watch your mail for a meeting invitation. Construction is anticipated in 2026.
- **Wethersfield Subdivision Phase 1** (Long Valley Court, Long Valley Road, Ridgeside Court) is under preliminary design for a road rehabilitation project. We will be hosting a public information meeting on the project. Watch your mail for a meeting invitation. Construction is anticipated in 2026.
- **Glenwood Lane** is under preliminary design for a road rehabilitation project. We will be hosting a public information meeting on the project. Watch your mail for a meeting invitation. Construction is anticipated in 2026.
- **Rolling Ridge Phase 1** (White Oak Court, Woodside Drive, Woodridge Lane) is under preliminary design for road reconstruction, municipal sanitary sewer, possible municipal water main, and drainage improvements. Construction is anticipated in 2027.

Trail Extension Projects

www.cityofpewaukee.us/708/Trails-and-Pedestrian-Facilities

- **Meadowbrook Trail** project is under design for an off-road trail along Meadowbrook Road from the Lake Country Trail north to College Avenue, and Prospect Avenue from College Avenue to Pirate Pass (Pewaukee High School). The project received grant funding to pay for 80% of the cost of the trail. Design and acquisition will occur now through 2026, with construction anticipated in 2027. We will be hosting an additional public information meeting on the project.



Slow down in work zones, pay attention to signs and flaggers, and avoid distractions!

2025-26 PROJECT UPDATES—CONT'D

Quiet Zone Railroad Crossing Projects www.cityofpewaukee.us/643/Quiet-Zones



- **Weyer Road** crossing has been submitted to the Federal Railroad Administration (FRA) for review and approval. This can take up to 18 months to obtain the approval. Once approved, the improvements will be constructed and the final application for the quiet zone will be completed.
- **Watertown Road** crossing is under design discussions with Waukesha County. Once final approval of the design is obtained, the improvements will be constructed and the final application for the quiet zone will be completed. This will be completed at the same time as the Weyer Road crossing.
- **Green Road** crossing has a preliminary design. The improvements will be constructed and the final application for the quiet zone will be completed at the same time as the Weyer Road crossing.
- **Springdale Road** crossing has been constructed and the City of Brookfield will send out the Notice of Establishment (NOE) in fall 2025.
- **Duplainville Road** crossing has been analyzed. The City of Pewaukee is preparing the NOE for submittal in fall 2025.
- **Parkside Road** crossing will be studied for a quiet zone crossing in 2026. This quiet zone crossing is being coordinated with the Village of Pewaukee's Kopmeier crossing.

Storm Water Utility Projects www.cityofpewaukee.us/220/Current-Projects

- **Oak Street Lake Bank Stabilization** restoration will be completed in fall 2025.
- **City-Wide Storm Water Study** will be completed in 2025. Watch for the final report which will be available on our website.
- **Stoneridge Pond Outlet Replacement** will be completed in fall 2025.
- **Duplainville Ditching** (near Redford Boulevard) will be reviewed to determine the cause of the excess ponding of water in the area. Survey and analysis will be completed in 2025.
- **Valleybrook Subdivision Ditch** (west side parallel to Redford Boulevard) will be reviewed to determine the cause of the excess ponding of water in the area. Survey and analysis will be completed in 2026.
- **Hillside Grove Drainage** will be reviewed. The City is sending out letters to access properties for a wetland delineation in 2026. If you receive a letter, please return the letter promptly.

Water & Sewer Utility Projects

- **Gun Club Lift Station** construction is nearing completion, replacing an aging sanitary sewer lift station that pumps an average of 1.2 million gallons of untreated sewage per day to the wastewater treatment facility. The project is expected to be completed by the end of November 2025.
- **Lindsay Road/Balmer Park Water and Sewer Main Installation** is completed and awaiting final restoration. Final assessments are anticipated to be levied in 2026 for the project. Affected properties will receive a notice from the City when it is finalized.
- **Bluemound Road Water and Sewer—Takoma Extension** is under construction and anticipated to be completed in 2025 with final restoration occurring in 2026. Final assessments are anticipated to be levied in 2026.
- **Kopmeier Drive Sanitary Rehabilitation** is under preliminary design for rehabilitation/replacement of sanitary sewer extending between Kopmeier Drive and Parkside Road in Pewaukee Lake. Construction is anticipated in 2026.

Winter Parking: Overnight parking is not allowed from November 1 thru March 31

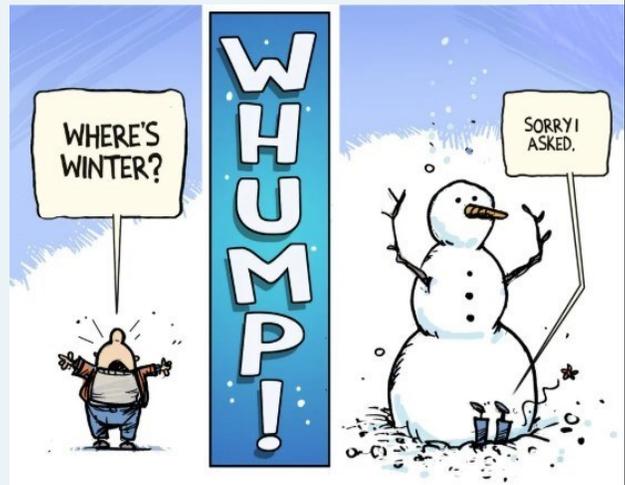
Winter Safety for Pedestrians & Drivers

As daylight hours shorten, please be mindful of pedestrians and bicyclists. If you walk in the evening, wear reflective clothing or carry a light to stay visible and always walk facing traffic. Before the first snowfall, check your vehicle's tires, wiper blades, and emergency kit to make sure you are winter-ready.

Preparing for Winter Snow & Ice

As winter approaches, here's a reminder to our residents and their snow plow drivers—**do not shovel or blow snow into the street**, as this creates safety hazards. If you have a fire hydrant near your property, please keep it clear of snow so emergency services can access it quickly.

DPW will continue salting and plowing roads during storms, with priority given to main routes and emergency access points. Your patience is always appreciated!



Winterizing Your Pipes to Protect Your Home

As temperatures drop, cold weather can cause pipes to freeze and burst. Frozen pipes become a big risk for homeowners, but a little preparation can go a long way. To prevent costly damage, be sure to insulate exposed pipes in unheated areas such as basements, crawl spaces, and garages.

Here are a few more quick tips:

- ✓ Disconnect and drain outdoor hoses; shut off and cover outside faucets.
- ✓ Keep your thermostat at 55° or higher, even when you are away.
- ✓ Open cabinet doors under sinks to let warm air reach pipes.
- ✓ Insulate pipes in unheated spaces like basements or along exterior walls.
- ✓ Know where your main water shut-off valve is—just in case.
- ✓ If you will be away from home for an extended period, consider asking a neighbor to check in.

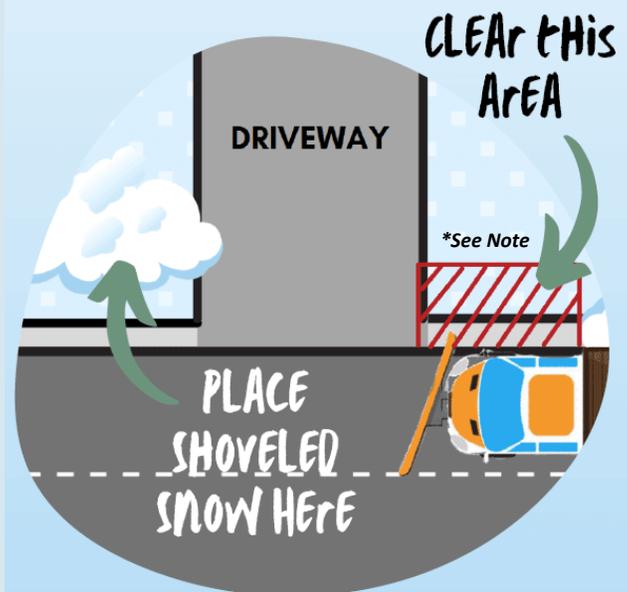
Following these simple steps now can help avoid costly damage later this winter!

Clear Your Driveway After the Plow

We know it's frustrating when snow gets pushed back into freshly cleared driveways, but it is an unavoidable part of the plowing process. To keep roads safe and clear for everyone, plows must work quickly, and slowing down for each driveway would delay service across the community. Here are a few tips that may help make driveway clearing a little easier:

- **Wait for the street to be cleared.** If the curblin isn't fully cleared, expect another pass by the plow. Waiting reduces the chance of snow being pushed back into your driveway.
- **Place snow on the correct side of your driveway.** Shovel or blow snow to the right side of your driveway (as you face the street). This helps prevent plowed snow from ending up back in your driveway.

***Note:** On most cul-de-sacs, snow should go to the **left** side of the driveway, since plows move counter-clockwise in the cul-de-sac.



Please be advised that it is unlawful to blow, shovel, or deposit snow or ice onto roadways

PAYMENT OPTIONS

We Offer a Variety of Ways to Pay Your Utility Bill

Did you know there are several simple ways to pay your utility bill with the City of Pewaukee? Here's a quick look at your options:

- ✓ **Stop by City Hall** – You can pay with cash or check at Pewaukee City Hall (W240N3065 Pewaukee Road) during regular business hours. Just a heads-up: we are not able to take credit or debit card payments over the phone.
- ✓ **Send it by Mail** – Prefer the mailbox? Just make your check payable to *City of Pewaukee* and mail it, along with your payment stub, to Pewaukee City Hall. (Without the stub, payments may be returned and late fees could apply.)
- ✓ **Set It and Forget It** – Sign up for our Automatic Payment Plan and your quarterly bill will be taken directly from your bank account—no stamps, no reminders needed!
- ✓ **Pay Online** – Need a quick one-time payment option? You can pay online with a credit card, debit card, or e-check. Please note the following:
 - *Credit/Debit Card*: \$1.50 fee for every \$50 paid (for example, \$175 = \$4 fee)
 - *E-Check*: \$1.50 fee for payments up to \$10,000; \$10 fee if over \$10,000

Reminder: Utility bills are due on the **10th of the month after your billing date**. If payment is not received by the due date, a 1% late fee will be added. Another 1% will be added each month until the balance is paid in full. Give the Utility office a call with any questions about your bill at (262) 691-0804. We're here to help!

Moving In or Out of the City?

Please complete the form below and email to: publicworks@pewaukee.wi.us

CHANGE OF OWNERSHIP OR INFORMATION (RESIDENTIAL)

SERVICE ADDRESS: _____
Address Apt City State Zip

EFFECTIVE DATE: The date this form is received at City Hall OR The future date of ____/____/____

CHANGE OF OWNERSHIP:

On the **EFFECTIVE DATE**, I will: **MOVE IN** OR **MOVE OUT** of the property listed above.

Name of New Owner/Buyer (PRINT): _____

Phone Number: (____) _____ Alternate: (____) _____

Mailing Address (if different): _____

City: _____ State: _____ Zip: _____

Email address: _____

Have you been a previous customer of the City of Pewaukee Water & Sewer Utility? Yes No
If Yes, list previous address: _____ Previous Acct #: _____

Name of Previous Owner/Seller (PRINT): _____

Forwarding Address: _____

City: _____ State: _____ Zip: _____ Phone #: (____) _____

The City of Pewaukee does not perform final readings for utility bills for property sales; utility charges are prorated as part of the closing process. If you are currently on Automatic Payment, please go to your online account and cancel your recurring payments. The City's billing program does not allow for retroactive changes. Requested change(s) will not take effect until this form is received at Pewaukee City Hall. **Your signature is required below.**

Signature: _____ Date: _____

2026 Department of Public Works Calendar of Events

- Feb 22-28** **National Engineers Week:** Coincides with the birthday of George Washington, who is considered by many to be the first engineer in the U.S.A.
- Mar 4** **World Engineering Day:** Celebrates the contributions of engineers to society, and aims to inspire future generations to pursue engineering careers.
- Mar 18** **Global Recycling Day:** Aims to raise awareness about the importance of recycling and encourage global action towards a more sustainable future.
- Mar 22** **World Water Day:** A day for all people to focus on water-related issues and promote sustainable practices.
- Apr 26-29** **North American Snow Conference:** Celebrates winter maintenance solutions for the community.
- Apr 24** **Arbor Day:** Encourages people and communities to care for the natural environment and to plant trees and bushes.
- Apr 20-24** **National Work Zone Awareness Week:** Raises the awareness of the dangers in highway work areas.



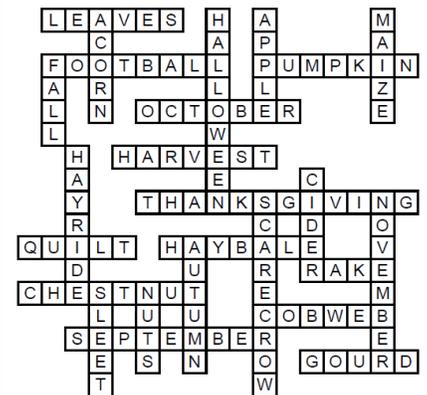
Together, Our Community is Better!

Thank you for reading the City of Pewaukee DPW Fall & Winter Newsletter. We sincerely appreciate your cooperation in helping to keep our community safe and well-prepared for the cold months ahead.

For more information on any topics covered in this newsletter, or to suggest topics for future editions, please visit our website at cityofpewaukee.us, call our office at (262) 691-0804, or email us at publicworks@pewaukee.wi.us.

From all of us at the City of Pewaukee Department of Public Works, we wish you a safe, peaceful, and joyous holiday season!

Puzzle Answers



City Hall will be Closed for the Holidays: Nov 27-28; Dec 24-25; at noon on Dec 31; and Jan 1

